

# Membership Agreement

Shoalhaven Swim & Fitness

Date: .....  New  Renew Member No: .....

## 1 Applicant Details

Mr /Mrs /Ms First Name: ..... Last Name: .....

Address: .....

Suburb: ..... Post Code: .....

Phone: (H) ..... (W) ..... (M) .....

DOB: ..... Email: .....

Emergency Contact Name: .....

Phone: (H) ..... (W) ..... (M) .....

Would you like gym staff to contact you to discuss/book the following:  Fitness Assessment  Personal Training  Medical Conditions

I am not interested in receiving any marketing or promotional material

## 2 Membership Type

Concession Card Copy Attached

### Complete Fitness Membership

Direct Debit  Concession

Pro Rata \$ .....

12 Month  Concession

1 Month  Concession

### Fitness Membership

Direct Debit  Concession

Pro Rata \$ .....

12 Month  Concession

Complete Corporate Membership

(Min 5 Members per Business/Organisation)

Bus Name: .....

### Complete Aquatic Membership

Direct Debit  Concession

Pro Rata \$ .....

12 Month  Concession

### Aquatic Membership

Direct Debit  Concession

Pro Rata \$ .....

12 Month  Concession

3 Month  Concession

### Season Passes (Nowra Pool Only)

Adult  Concession

Child  Family

### Swim Passes – 20 Visit

Hopper Swim Adult

Hopper Swim Concession

Hopper Swim Child

### Group Fitness Programs – 10 Visit

Fitness Class  Concession

Complete Fitness  Concession

Teen Gym

### Gym Only – 10 Visit

Adult  Concession

### Other – 20 Visit

Child Minding

**TOTAL COST \$** .....

## 3 Direct Debit Authorisation (Pay as you go)

### Cheque /Savings Accounts

Account Name: .....

Bank Name: .....

BSB: \_\_\_\_ / \_\_\_\_ A/C: .....

**Credit Card Type:**  Mastercard  Visa

Name on Credit Card: .....

Credit Card # \_\_\_\_ / \_\_\_\_ / \_\_\_\_ / \_\_\_\_

Expiry: \_\_\_\_ / \_\_\_\_

I request and authorise Shoalhaven City Council to debit my above bank account/ credit card on a monthly basis.

Signature of Account / Card Holder: .....

I have read and understand the terms and conditions of entry and membership and are aware of the patron behaviour guidelines. I am aware that failure to adhere to these conditions may result in my membership being suspended. Fitness classes are subject to change without notice.

Member Signature: ..... Staff Signature: .....

(if under 18 years of age, membership agreement must be co-signed by parent or guardian)

*Privacy Notification: the information requested on this form is being collected by Shoalhaven City Council for the hire of facilities only. The information will be used solely by Council officers for the purpose mentioned or a directly related purpose. The applicant understands that this information is provided on a voluntary basis and may apply to Council for access or amendment of the information at any time.*

**This form may be published on Council's website in accordance with Government Information ( Public Access) Act 2009**

### OFFICE USE ONLY

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Version Number: 5	Next Review Date: 07/2016



## Please return this form to the relevant centre

### Bay & Basin Leisure Centre

The Wool Road Vincentia NSW 2540

Phone: (02) 4406 2022 Fax: (02) : 4406 2033

Email: bblc@shoalhaven.nsw.gov.au

### Bomaderry Aquatic Centre

Cambewarra Road Bomaderry NSW 2541

Phone: (02) 4429 5600 Fax: (02) 4422 7750

Email: bac@shoalhaven.nsw.gov.au

### Ulladulla Leisure Centre

Cnr Green & Warden Street Ulladulla NSW 2539

Phone: (02) 4444 8811 Fax: (02) 4444 8812

Email: ulc@shoalhaven.nsw.gov.au

### Sussex Inlet Aquatic Centre

Thomson Street Sporting Complex Sussex Inlet NSW 2540

Phone: (02) 4406 2055 Fax: (02) 4441 3388

Email: siac@shoalhaven.nsw.gov.au

## Membership Terms & Conditions

1. This membership entitles the holder access to all Aquatic & Leisure facilities for the agreed term
2. Membership inclusions are outlined in the Membership Section of the Centre's Price List
3. Memberships are non-transferrable
4. Patrons must abide by the Patron Behaviour Guidelines
5. A member agrees to show their membership card each and every time they enter the Centre, and at any other time requested by a staff member
6. It is the responsibility of each member to ensure their membership cards are current
7. Where a member loses their card, it is the responsibility of that member to advise the Centre immediately. The member is also required to pay the current fee for a replacement card
8. If the applicant is between 16 and 18 years, a parent or guardian is required to sign the declaration
9. All new members are entitled to trial the Centre for a period of seven (7) days after purchase of their membership, during this time members can choose to withdraw from their membership without incurring any cost
10. A member agrees to the following dress regulations in the gym and fitness program areas:
  - Suitable and enclosed footwear must be worn at all times
  - Neat, clean and dry clothing must be worn at all times
  - No bare chests or swimmers to be worn
11. A member agrees to the following requirements for the safety, security and comfort of all customers:
  - No bags are permitted in the gym or fitness program area – please use the lockers provided
  - Towels must be used in both the gym and fitness program area at all times
  - All equipment must be wiped down after use
  - Mobile phones must be switched off before commencing your activity
  - No mobile phones with video or imaging capabilities are permitted to be used in the Centre
  - Observe a 20 minute maximum on cardio equipment during peak times
  - Replace all weight equipment after use in the gym and fitness program area
  - Ensure you arrive 5 minutes before commencement of fitness programs
12. Fitness Program Timetables are subject to change without notice.
13. Management reserves the right to suspend or expel any member for failing to comply with the Centre rules, or for conduct management deem improper and in any way detrimental to the best interest of the Centre
14. All members use the Centre at their own risk
15. Smoking is prohibited in all areas of the Centre

### TERM MEMBERSHIPS

**SUSPENSION** - Membership suspension is available by completing a Membership Alteration Form at Reception. A suspension fee is payable. On a 3 month membership a suspension of 2 weeks is available.

On a 12 month membership a minimum period of suspension is 2 weeks with a maximum total of 12 weeks within the 12 month membership period. The suspension must be in weekly increments. In the event of a medical condition or extenuating circumstances, requests for a fee waiver or back-dating of suspensions must be made in writing and accompanied by a medical certificate. Indefinite suspensions will not be accepted.

No suspensions are available for Corporate Memberships.

**REFUNDS (12 month memberships)** - Refunds are available on 12 months term memberships only. Applications for a refund must be made by writing and supported by either a doctor's certificate or explanation of extenuating circumstances to the Centre Manager. Refunds will be calculated from the date that the application is received and based on a pro-rata rate for the portion of the membership remaining, less the current administration fee.

**RE-ACTIVATION OF A CANCELLED MEMBERSHIP** - Re-activation of a membership constitutes a new membership contract from the date of reactivation.

**COMPLETE FITNESS MEMBERSHIP** - One (1) month Complete Fitness Membership does not include child minding, suspensions, fitness assessments & programs.

**COMPLETE CORPORATE MEMBERSHIP** - A membership available to businesses and organisations. To be eligible, a minimum of five (5) memberships must be maintained. Additional memberships can be purchased at a pro rata rate. Membership suspension and refunds are not available.

### PAY AS YOU GO - MONTHLY DIRECT DEBIT

#### MEMBERSHIPS

**MINIMUM PERIOD** - Members must commit to a minimum of 3 active months of membership. This membership is an ongoing membership and will continue to be debited until the Centre is officially notified, in writing, of your intention to cancel.

**DISHONOURD DIRECT DEBIT** - DEBIT will incur a fee in addition to the dishonoured amount on each occurrence. Fees are set by the Direct Debit Service Provider.

**CANCELLATIONS** - Members can cancel their memberships in writing any time on or after the minimum period. Cancellation requests must be received by the 15th of the month, or the following month's fee are payable.

**CANCELLATION FEE** - If a member elects to cancel their membership prior to the expiry date of their selected minimum period, they may do so, but will incur an early cancellation fee. The cancellation fee will be equivalent to 2 months membership fees or the current cancellation fee, whichever is the lower.

**SUSPENSION** - On a 12 month membership a minimum period of suspension is 2 weeks with a maximum total of 12 weeks within the 12 month membership period. The suspension must be in weekly increments. In the event of a medical condition or extenuating circumstances, requests for a fee waiver or back-dating of suspensions must be made in writing and accompanied by a medical certificate. Indefinite suspensions will not be accepted.

**WRITTEN AUTHORISATION** - When joining the Centre the member signs a written authorisation to debit the set fee from their current bank account or credit card. Please note that all membership category prices are subject to review and change. Any member directly affected by a price change will be advised in writing at least one month prior to the price change coming into effect.

**PAYMENTS** - Direct debits are calculated on a monthly basis with all payments in advance and debited to your account on the following days (unless otherwise advised):

- Nowra Olympic Pool – Last Monday of the month
- Sussex Inlet Aquatic Centre – Last Tuesday of the month
- Bomaderry Aquatic Centre – Last Wednesday of the month
- Bay & Basin Leisure Centre – Last Thursday of the month
- Ulladulla Leisure Centre – Last Friday of the month

All debt collection costs including mercantile agent's fees & commission and any legal fees incurred in the collection of any part of the overdue Membership

Agreement will be ultimately borne by the Member. All cost being payable on demand.

**RE-ACTIVATION OF A CANCELLED MEMBERSHIP** - Re-activation of a membership constitutes a new membership contract, including a commitment to a minimum of 3 active months of membership from the date of reactivation.

**MULTI-VISIT PASSES** - Only Multi-visit passes can have multiple users.